RETURN FORM

MetalMerch Order.ID:

Name:

- **The merchandise must be unwashed.**
- **Tickets are non-returnable.**
- **Unsealed sound and image carriers (CDs, DVDs, etc.) are non-returnable.**

THIS IS HOW THE RETURN WORKS:

Enter the **return code** on the form and include it with your return. Please list the item number/names under the **Item section***. If an item needs to be exchanged, please indicate this under the **Exchange section** and name us the **new size**. The return is at your own expense and should be sent exclusively(!) to:
SH Promotion GmbH
Hauptstr. 27A, 25584 Holstenniendorf

The new item will be sent to your shipping address free of charge. If a **refund** is desired, please indicate it in the designated section. The purchase price will then be refunded to your previously chosen payment method. If there is a **defect** (Sections 6+7), please contact us via email at info@metalmerch.com, providing the **MetalMerch Order ID**.

1) don't like it	**5) delivered too late**
2) doesn't fit	**6) defective, damaged**
3) wrong item delivered	**7) other**
4) different from the image	***6+7) please describe on the back**

	Item	Size	Returncode	Quantity	~~Refund~~	~~Exchange~~	~~New Size~~
**example*	*51603v*	*M*	*2*	*1*		*X*	*L*
	T-Shirt Jade	*S*	*1*	*1*	*X*		